

Capital Rx and Walmart are working together to offer you affordable prescription medications, delivered right to your home.

Getting Started with Walmart Home Delivery Pharmacy

Please reach out to your prescriber and update your mail order pharmacy provider as Walmart. Before prescriptions can be filled through Walmart Home Delivery, a profile needs to be setup through one of the following options.

SETUP BY PHONE

Call 1-877-542-2779 and follow the prompts for medications delivered to your home.

SETUP BY STANDARD MAIL

Mail a completed order form to
Walmart Home Delivery:
1025 W. Trinity Mills, Carrollton, TX 75006

SETUP BY EMAIL

Email a completed order form to
WMSRX@wal-mart.com.



Download an order form by logging into the Capital Rx Member Portal.
Blank forms are available under 'Forms and Documents'.

Please note: Walmart Home Delivery profiles can only be set up by phone, mail or email. The Walmart Pharmacy app does not support Home Delivery prescription management.

Choose one of the following methods to request refills of current prescriptions or send new prescriptions to Walmart Home Delivery.



E-prescribe: Have your prescriber e-prescribe to Walmart Pharmacy Mail Order 2625.



Fax: Have your doctor fax your prescription to 1-800-406-8976. Please Note: Faxed prescriptions may only be sent by a doctor's office and must include patient information for timely processing.



Mail: Mail us your paper prescription and completed order form to Walmart Home Delivery: 1025 W. Trinity Mills, Carrollton, TX 75006.

Please note: If you are a new member and received a letter saying Capital Rx will be working with your previous pharmacy to transfer your current prescription(s) to Walmart Mail Pharmacy, it is important to still call Walmart to ensure all your prescriptions were transferred. If your current prescription is expired, has zero refills remaining, or for controlled substances, your prescriber will need to submit a new prescription. A supervising doctor must sign off on the original prescription if written by a physician assistant or nurse practitioner.

Refill medications automatically through the Auto Refill Program

- You can choose to sign up for the Auto Refill program when you set-up your patient profile as well as when they take your payment information.
- You will not be notified telephonically when your prescription refill runs out or is set to expire. The number of refills remaining, and expiration date is printed on your prescription label.
- It is the patient's responsibility to request a new prescription when there are zero refills or prescription has expired.
- Separate payment approval may be needed for each prescription submitted.

NEED HELP? CALL CUSTOMER CARE AT 1-877-542-2779.

Home delivery support is available Monday-Friday 7:00am to 7:00pm CST and Saturday 9:00am to 1:00pm CST. Support for all other questions related to your Capital Rx pharmacy benefit is available 24 hours a day, 7 days a week.